

FORUM ON TAX ADMINISTRATION HOW CAN WE USE DTMM SELF-ASSESSMENT RESULTS?

Joint ATI/FTA workshop May 2023

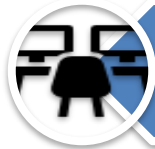
Vegard Holmedahl
FTA Secretariat



Summary of usage areas



Create common understanding in preparation for change



Basis for further study in particular departments



Background material for funding requests



In a **strategy process**, including gap analysis

Using DTMM results in a strategy process

1. What do we mean by a digital strategy?
2. In which context is the digital strategy used?
3. What is a common approach to developing a digital strategy?
4. How can we use DTMM results in this context?



The presentation is partially based on FTA-report *Supporting the Digitalisation of Developing Country Tax Administrations*. Available in English, French and Spanish. Link on last page.

What do we mean by a digital strategy?

A strategy describing the priorities and process of digitalisation and/ or digital transformation of the tax administration. Common elements:



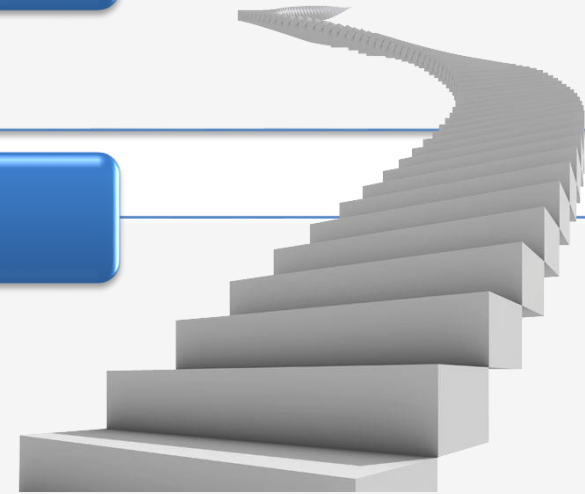
In which context is the digital strategy used?

Starting point:

Digitalisation vision

Stages:

1. Thorough context analysis
2. Clear digitalisation strategy
3. Managing effective strategy-based projects



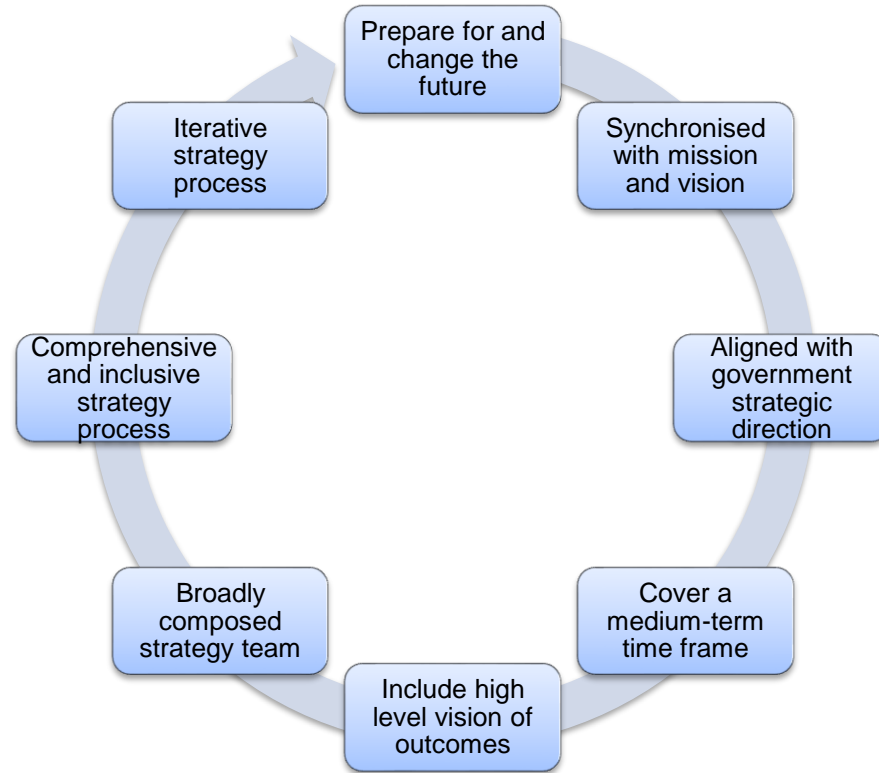
What is a common process for developing a digital strategy?



NOTE:

It is often necessary to revert to earlier stages several times, to incrementally improve the strategy content and quality before approval.

Characteristics of successful strategies



How can we use the DTMM results in this context?



Comments or questions?

<https://www.oecd.org/tax/forum-on-tax-administration/publications-and-products/supporting-the-digitalisation-of-developing-country-tax-administrations.htm>

