



The Social Contract: Local Revenue, Accountability, Service Delivery in City Governments in Uganda

–Lessons from the USAID Uganda/Domestic Revenue Mobilization for Development Activity (USAID/DRM4D)

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The Three Mayors in Uganda (4 Minute Video)

- <https://www.youtube.com/watch?v=b6tslt4LW58>

Lessons

1

Automation & Digitization

Increases transparency & Trust
Simplifies processes,
Reduces leakages,

3

Property Valuation:

Taxpayer engagement is key

2

Citizens willing to pay taxes if they can directly link taxes paid to service delivery

4

Democracy in action-

Discretionally funds to LG increases legitimacy & accountability of leaders