



ATI/OECD FTA Webinar: Digital Transformation Maturity Model

By Addis Tax Initiative & OECD FTA

3 March 2022 | 14:00 h (CET) | English

The Addis Tax Initiative (ATI) and the OECD's Forum on Tax Administration (OECD FTA) cordially invite you to participate in the webinar on the Digital Transformation Maturity Model.

Objectives

Many jurisdictions have faced challenging circumstances as a result of the COVID-19 pandemic and recovery. Tax administrations have continued to play a key role in supporting governments to deliver measures to support individuals and businesses as well as collecting the revenues necessary to fund public services. The FTA, a body of Commissioners from 53 advanced and emerging tax administrations, including OECD and G20 members, tackles these challenges through action-oriented projects and pilots, sharing knowledge and developing new approaches for better tax administrations.

As part of this collaborative work, the FTA recently launched the [Digital Transformation Maturity Model](#), a self-assessment tool that allows tax administrations to evaluate their level of digital maturity. Based on six main themes or **building blocks**, the model assigns tax administrations to one of the **five maturity levels**. The Maturity Model does not convey any judgement regarding the "optimal" level of digitalisation, and it should be rather seen as innovative tool that guides tax administrations along their strategic planning process, depending on each organisation's unique circumstances and priorities.

The aim of the webinar is to present the Maturity Model as well as the **benefits and efforts for tax administrations** conducting this model. In addition, the **practical insights** derived from the Armenian experience will delve into the challenges and lessons learnt of

one of over 40 pilot countries participating in the study. The idea is thus to **encourage tax administrations**, particularly from partner countries, to **implement this model** in order to understand their current level of digital maturity, inform possible future reforms, and compare their own maturity to that of their peer organisations. As a next step, the FTA is disposed to support this process through the facilitation of peer-to-peer contact, and a subsequent **follow-up session for further guidance** to countries engaged to conduct this model.

Programme (CET)

14:00 – 14:05	Welcome and introduction <i>Varsha Singh, ATAF</i>
14:05 – 14:20	Presentation of the Digital Transformation Maturity Model <i>Rex Arendsen, OECD FTA</i>
14:20 – 14:35	Self-assessment experience: the case of Armenia <i>Mr. Sergey Paturyan, Armenian Tax Service</i>
14:35 – 15:15	Open discussion and Q&A <i>Varsha Singh, ATAF</i>

The ATI/OECD FTA webinar will take place via the video conferencing tool “Microsoft Teams”, whereby the ATI Secretariat will create the respective link to enter the virtual room. Participation is by invitation only and requires online registration. The input provided by the OECD FTA will be recorded for internal purposes.